Introducing
Monica Neubauer and Nina Neubauer
Mother-Daughter Presenting Duo

Programs

What is Their POV? Generations, Personalities and Cultures

Is there confusion when people are trying to communicate and work together?

When we recognize that our generational influences, personalities and regional cultures influence our communication, we can choose to listen with more openness and curiosity.

We help audiences:

- Understand why misunderstandings happen
- Increase clarity, trust, and collaboration
- Create better business results because there is more understanding

We want to create magic, not meltdowns. And we can best do that by trying to understand others' Points of View.

The Magic of Memorable Service

Do your customers come back again and again? If you make life better for them, they will.

When customers feel seen, welcomed, and honored, they feel safe, valued, and understood.

These memorable experiences will provide

- repeat business
- referrals
- positive reviews
- brand trust
- long-term loyalty

And a more joyful work environment. Join Monica veteran real estate agent, speaker and customer service observer, and her daughter, Nina, Disney entertainer and amazing customer experience provider for practical ways to help your clients feel the joy that makes them want to come back.

Why Monica and Nina

People want more than an excellent speaker when they take time and money to go to an event. They want to be entertained and engaged. Monica, CSP, and Nina are ready to engage and involve the audience in their own education. They will engage with improv, questions from the audience and open conversation to help your members open their eyes and minds to see more possibilities.

Monica Neubauer is an international speaker and an award-winning REALTOR with 20+ years in the industry. As a life-long entrepreneur, she and her husband, Mark, of 35 years, have launched 5 businesses and know how important communication is to success - personal and professional.

Monica is the host of NAR's Center for REALTOR Development Podcast. She is the author of Straight Talk for Real Estate Success - 80 Tips for Organizing, Structuring, and Promoting your Business and Hire a Great Real Estate Agent: Tips from an Insider. She is a CSP (Certified Speaking Professional) with the National Speaker Association.

Nina Neubauer has spent the last decade singing, dancing, and improv-ing her way through Disney parks around the world—USA, Japan, China, and Hong Kong. Her work with Disney includes 8 parks, multiple roles and all for diverse global audiences. Nina has also held roles with leading brands Tiffany & Co. and White House Black Market, strengthening her expertise in customer experience, brand representation, and genuine communication.

Now based in Nashville, Nina is transitioning her international background and performance skills into the speaking industry. She brings enthusiasm, presence, and a unique global perspective to every stage, offering audiences both inspiration and insight.

Representing different generations and having lived amongst many cultures, they blend leadership strategy with Disney-level performance and customer experience, to bring practical ideas for improving communication. They help people understand how values, preferences, and communication styles vary across age and personality groups. Attendees leave more optimistic, and better equipped to ask for what they need to work more effectively with more people, and improve both internal relationships and client experiences.

CONTACT INFORMATION

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View Monica's Speaker Profile

Watch Monica on YouTube

Watch Nina on YouTube